

# Managed Extended Detection & Response For IT

DIFENDA MXDR FOR IT



**DIFENDA**

Member of  
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Security Association









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Threat Protection

# FASTER DETECTION AND RESPONSE STARTS NOW

Leverage Difenda's cybersecurity experts to strengthen your security posture. Powered by a combination of Microsoft's security solutions and the Difenda Shield platform, Difenda MXDR For IT is an end-to-end process from receiving incidents to resolution. The model allows Difenda's C3 team to monitor and respond to cloud service, endpoint, backend infrastructure, user, and email threats using out-of-the-box Microsoft 365 Security services, Microsoft Sentinel analytics, and Difenda's proprietary capabilities.

## Difenda MXDR For IT Outcomes and Impact

-  Effectively address gaps within the network to create a solid foundation
-  Customized outcome-based metrics and reporting dashboards
-  Gain full visibility with next-generation cybersecurity
-  Maximize Microsoft licensing capabilities
-  Reduce risk with increased security program controls
-  Complete adoption in 6 to 8 weeks



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# WHY DIFENDA?

It's all about the outcomes with Difenda. We take a value-driven approach to cybersecurity that keeps the focus on your success and helps you achieve mission-critical outcomes.

## Decades of combined experience putting customer success first,

### It all started in 2008 with one mission:

Help our customers achieve success. Since then, we've leveraged our agile, innovative, and collaborative approach to create the powerful, modular cybersecurity suite Difenda Shield and launched several advisory and offensive security services to drive awareness and meaningful outcomes across the people, processes, and technologies driving modern enterprises forward.

## Go-to Microsoft partner for complex Microsoft Sentinel deployments

Difenda is the company Microsoft recommends when their customers have difficult Microsoft Sentinel deployments. We are a Microsoft Solutions Partner for Security that has deep domain expertise when it comes to Microsoft Sentinel, Microsoft Defender, and the entire Microsoft security ecosystem.

## Certified and compliant with industry-leading standards

Work with the best of the best when it comes to advanced vulnerability management. We are compliant with industry-leading standards including PCI DSS, AICPA SOC 2, ISO 27001, and more.

## Go-to partner for Microsoft Security integration and deployment

Difenda is the go-to Microsoft partner for XDR and the Defender suite of technology. Our experts work to integrate, mitigate and manage your security program with unique processes that leverage next-gen cloud technology to seamlessly reconcile, enhance, and manage assets in the Difenda Shield Portal.

## Next-gen technology supported by industry experts

Technology alone isn't enough. As a member of the Microsoft Intelligent Security Association (MISA), our team of experts is highly certified within the cybersecurity and Microsoft Security space.

### CERTIFIED WHERE IT MATTERS MOST

Microsoft CERTIFIED

- INFORMATION PROTECTION ADMINISTRATOR ASSOCIATE
- IDENTITY AND ACCESS ADMINISTRATOR ASSOCIATE
- SECURITY OPERATIONS ANALYST ASSOCIATE
- AZURE SECURITY ENGINEER ASSOCIATE
- AZURE ADMINISTRATOR ASSOCIATE
- DEVOPS ENGINEER EXPERT
- SECURITY ADMINISTRATOR ASSOCIATE

bsi ISO/IEC 27001 Information Security Management

PCI DSS COMPLIANT

AICPA SOC



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# WHATS INCLUDED IN DIFENDA MXDR FOR IT?

Difenda MXDR for IT offers the latest in Microsoft's extended detection and response (XDR) technology—allowing organizations of all sizes to benefit from a world-class cybersecurity program that's built for scale, and integration-ready from day one.

Difenda's MXDR for IT uses top security frameworks like the MITRE ATT&CK® and NIST Cybersecurity Framework to continuously identify, develop, and release enhanced detection and response capabilities.



## TREAT PROFILING

Gain a thorough understanding of your organization's attack surface, critical infrastructure, sensitive data, and operational processes with full visibility into your threat landscape.



## THREAT DEFENSE

Leverage Microsoft's AI-powered endpoint detection & response (EDR) technology to prevent, contain, and remediate attacks from all threat vectors before, during, and after execution.



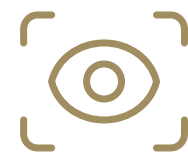
## THREAT HUNTING

Collect, analyze, and detect threats by combining Microsoft's security incident and event management (SIEM) technologies and Difenda's threat hunting teams.



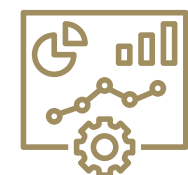
## THREAT RESPONSE

Contain threats faster with 24/7/365 managed threat investigation and response. Difenda MXDR for IT customers get access to preferred rates for our remote incident response, giving you an immediate defense strategy to mitigate potential breaches.



## THREAT INTELLIGENCE

Access industry-leading threat intelligence (powered by Anomali) to improve your detection capabilities, receive proactive bulletins for potential threats, discover recent global attack campaigns in your industry, and leverage insights from our threat library through our C3 team.



## DASHBOARDS AND REPORTING

Stay protected with access to insights that go far beyond reporting offered by traditional Managed Security Service Providers (MSSPs). Drive informed decision making with full visibility into your security processes and technology.



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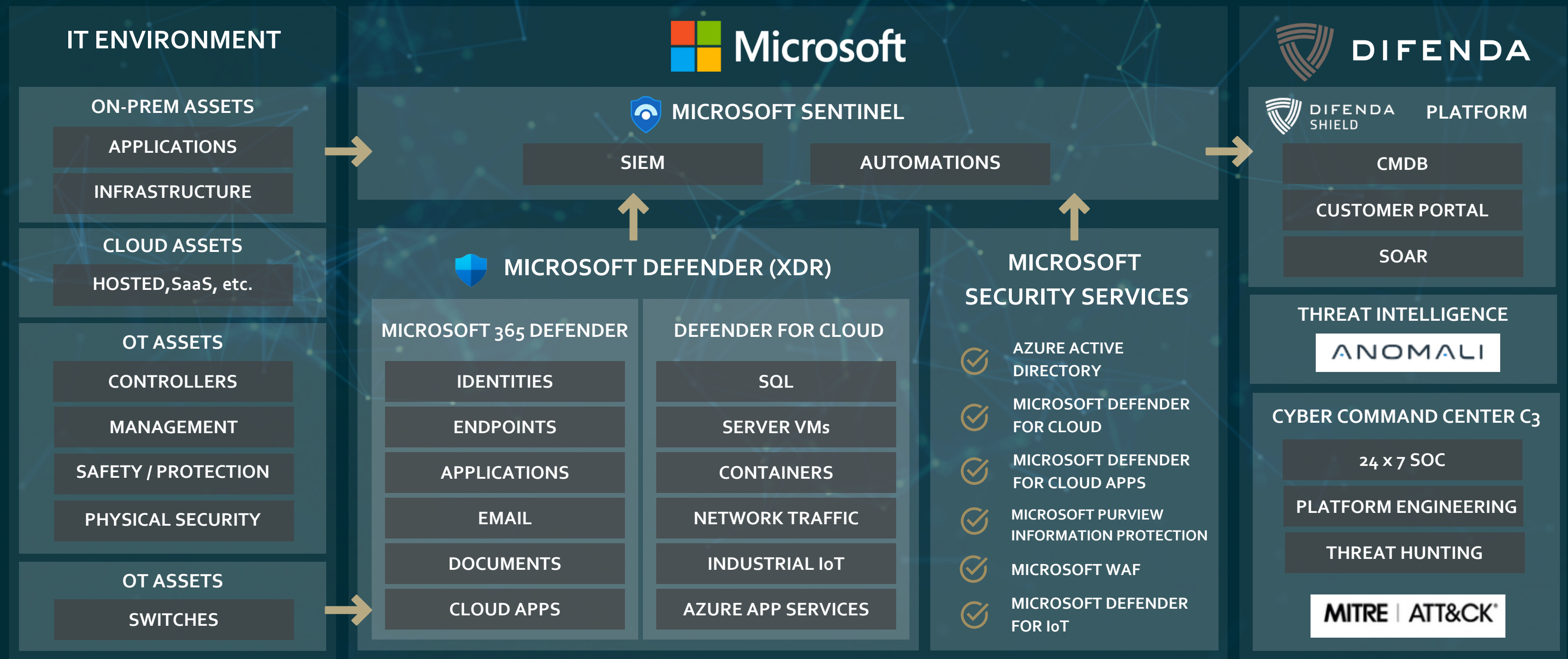


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# SIMPLIFY YOUR SECURITY PROCESS

1. Deploy and/or review Microsoft Sentinel infrastructure.
2. Security event data flows from your SaaS and cloud service providers into Microsoft Sentinel and Difenda Shield.
3. Deploy quickly with out-of-the-box and custom integrations for popular products and services.
4. Security alerts from your endpoints, servers, and vulnerability technology are integrated into Difenda Shield.
5. Experience 24/7/365 monitoring, customized platform engineering and CMDB all under one pane of glass so you can stay vigilant and agile.



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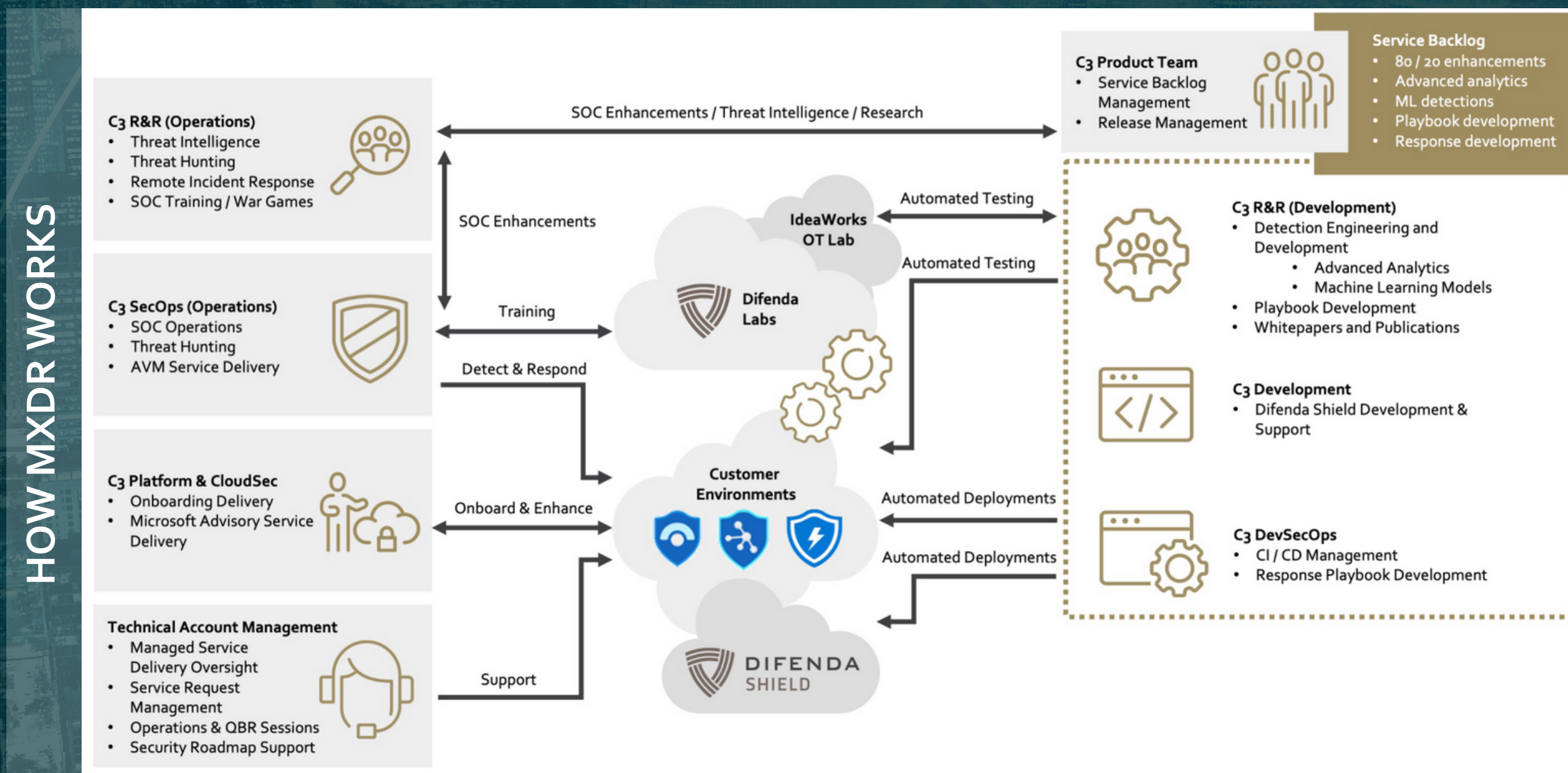
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# HOW DOES OUR MXDR FOR IT PROCESS WORK?

Our four-step methodology consists of threat profiling, threat detection, threat hunting, and threat response. This process helps organizations align business context through asset classification, detection, use case development and additional supports. Difenda MXDR for IT customers gain access to our platform socialists who collaborate on customized playbooks and workflows that speed up the response process and enable further success. As an extension of your team, our C3 team performs proactive scenario-based hunting to ensure protection at all times.

The Difenda Labs environment is a core part of our process that simulates common customer environment components. Within the Difenda Labs environment, our Cyber Research and Response team runs continuous attacks based on current cyber tactics and techniques used to breach customer environments. Successful attack patterns are translated into detection and response requirements, which are developed and released to Difenda Shield services using an agile delivery methodology.



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# DIFENDA SHIELD FEATURES

Every Difenda MXDR for IT customer can use our Difenda Shield Portal, a powerful web-based platform where you can interact with various aspects of threats, make changes to requests, and more.

Every Difenda Shield customer will have a:



Customer Success Manager (CSM) who works tirelessly to ensure Difenda's services always meet your business objectives



Technical Account Manager (TAM) that understands the technical and operational intricacies of your environment to provide the tailored guidance for your Difenda Shield services

## Project Management Office

Coordinating complex security operations activities for Difenda's enterprise customers around the globe requires consistency and precision. At the heart of Difenda's operations is a Project Management Office (PMO) that keeps things running smoothly at all times.

## Operational Cadence

From the very first kick-off meeting, Difenda stays in sync with customers through biweekly operational meetings for the duration of services. Difenda works with customers to set a mutually-agreeable cadence to meet regularly for planning, reporting, support, and escalations.

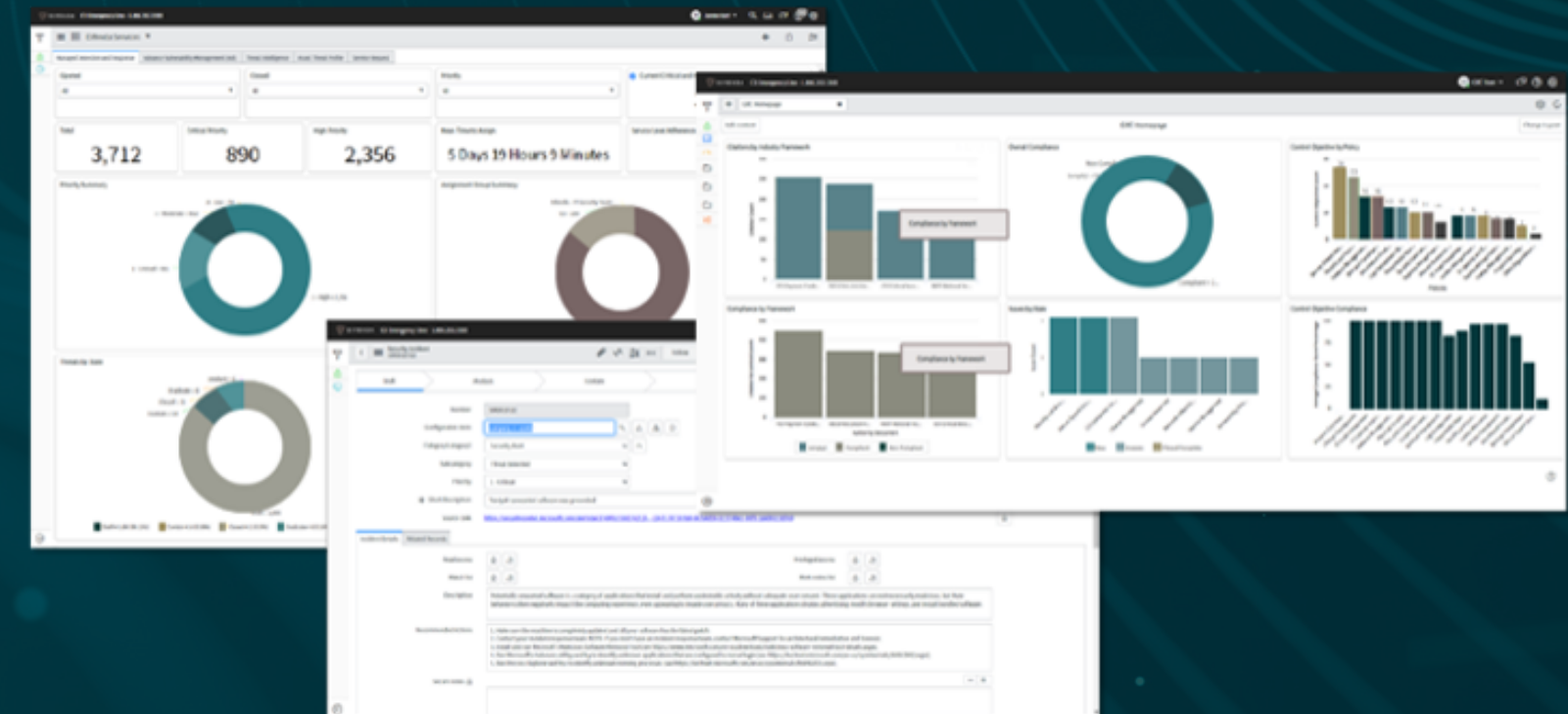
## Difenda Shield Portal

The Difenda Shield delivers a clear and flexible customer experience through the Difenda Shield portal, our secure cloud-based SecOps service application. Key features of the portal include:

- A convenient single pane of glass for all services in the Shield
- Asset discovery capabilities through for IT assets
- Real-time threat reports, including historical data for audit and compliance
- An integrated service request system for support and change requests
- Powerful and flexible dashboarding and reporting capabilities

## SUPPORTED TECHNOLOGIES (OUT OF THE BOX)

- Microsoft Sentinel
- Azure Active Directory (Azure AD)
- Microsoft Defender for Cloud (formally Azure Security Center)
- Microsoft Defender (Endpoint, Identity, Office 365, and Cloud Apps)
- Microsoft Purview Information Protection
- Integration of custom data sources is possible via API or log ingestion. Please contact us for more details.



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# DIFENDA HAS PERFECTED OUR MXDR FOR IT ONBOARDING PROCESS FROM YEARS OF EXPERIENCE WITH OUR TEAM OF EXPERTS TO ENSURE YOUR SUCCESS

## How Does Onboarding Work?

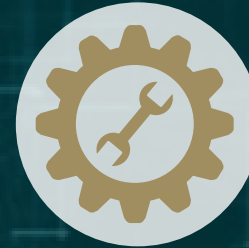
Our seamless onboarding methodology allows us to get Difenda MXDR for IT production-ready very quickly and consistently—even when you're starting from scratch.

Once implementation is complete, your onboarding team begins the transition to operations by providing your team hands-on training with the Difenda Shield and Microsoft Security environment.



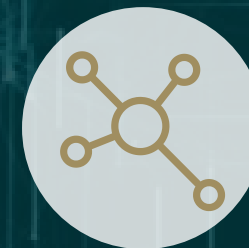
### PREPARE

Successful projects follow a plan. Developed from years of experience, Difenda's delivery team guides new customers through a comprehensive checklist and an onboarding project manager is assigned to ensure everything is tracked and on schedule.



### BUILD

Services in the Shield which leverage one or more Microsoft security technologies (e.g., Microsoft Sentinel) are designed and implemented by trained Difenda cybersecurity and IT professionals. During this phase Difenda also creates the new customer account in the Shield platform and configures it for each service selected.



### CONNECT

Once the systems are built and the Shield is ready the first telemetry data can be sent. Log sources and vulnerability scanners are configured to begin transmission. Once an asset is transmitting event log data the Shield can begin protection immediately!



### VERIFY

Difenda validates that each service is operating as designed with a formal quality assurance process which includes configuring monitoring to ensure the Difenda Shield is always protecting you, 24 x 7.



### FORTIFY

A series of collaborating working sessions ensure every customer hits the ground running and gets the maximum value from the Shield services after transitioning from this onboarding phase to the ongoing operational phase. These sessions include documentation delivery and knowledge transfer sessions. Our ongoing operational meetings follow a mutually agreed upon cadence.



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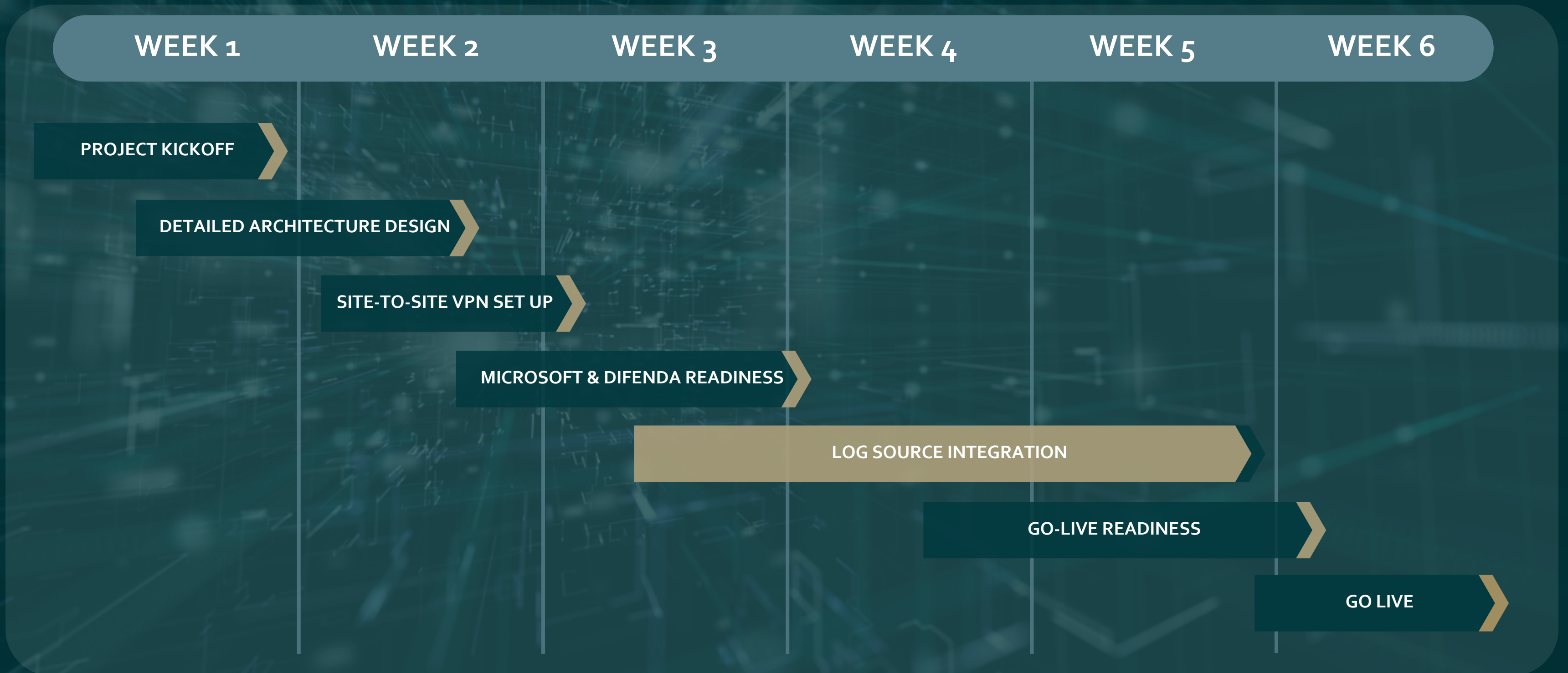
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# SAMPLE IMPLEMENTATION PLAN

## SEAMLESS ONBOARDING



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# WHAT CAN YOU ACHIEVE WITH MXDR FOR IT?

## Every Difenda MXDR for IT customer will have a:

Customer Success Manager (CSM) who works tirelessly to ensure Difenda's services always meet your business objectives

## Cloud-Native MXDR for IT Offering Infinite Speed and Scale

Quickly expand your cybersecurity capabilities with access to next-gen, cloud-native cybersecurity solutions built for speed and scale.

## 24/7/365 Security for the Entire Business

Keep your business protected at all times with 24/7/365 security that leverages automation, tactical response teams, and multiple C3 locations to ensure service availability.

## Integration-Friendly Cybersecurity Solution

Our integration-friendly approach means you always get access to cutting edge cybersecurity technology through the Difenda Shield and Microsoft's award-winning security solutions.

## Create a Collaborative Cybersecurity Process

Turn cybersecurity into a company-wide objective with real-time data dashboards, notifications, alerts, and enhanced visibility using the Difenda Shield Portal.

## Enhanced Protection With Automation

Identify and respond to threats quicker with automated processes that proactively alert key members of your security teams, ingest data, coordinate responses, and remediation.

## MXDR for IT On-Prem, Cloud, or Hybrid

Whether you're looking for on-prem, cloud, or hybrid—Difenda MXDR for IT is the easiest way for you to integrate a best-in-class MXDR solution into your cybersecurity stack.

## Work With our Microsoft Security Experts

Difenda is Microsoft's go-to partner for complex Microsoft Sentinel and Defender for Endpoint configurations. Implement best practices and drive valuable insights with ongoing support and solution optimization.



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# WANT TO DISCOVER MORE ABOUT HOW YOU CAN ACHIEVE MAXIMUM SECURITY AND VISIBILITY WITH DIFENDA MXDR FOR IT?

## CHECK OUT OUR RESOURCES!

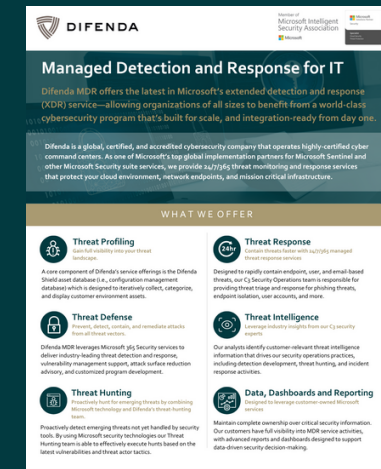
CASE STUDY: MXDR FOR IT  
ONTARIO CROWN CORPORATION  
ACHIEVES **100%** CLOUD ADOPTION IN  
**90 DAYS**

[READ IT NOW](#)

DIFENDA MXDR FOR IT VIDEO



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MXDR  
FOR IT—  
ONE PAGER

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# DIFENDA

## Unparalleled Expertise, Microsoft Trusted

When it comes to choosing a security partner, you need a partner who is an expert in the field and who has earned the trust of Microsoft. At Difenda, we pride ourselves on our deep understanding of Microsoft security tools and our ability to help our customers optimize them for maximum protection.

As one of the original MSSPs to join the Microsoft Intelligent Security Association (MISA), we have a long-standing relationship with Microsoft that allows us to stay ahead of the curve on security threats. We are also one of only a handful of companies to receive the Microsoft Advanced Specialization in Threat Protection and Advanced Specialization in Cloud Security, which is a testament to our high level of expertise. When you partner with Difenda, you can be confident that you are getting unrivaled expertise and support from a team that is dedicated to helping you mitigate threats and reduce risk.

And we can put that expertise to work for you!

[SPEAK TO A MICROSOFT SECURITY EXPERT TODAY](#)

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